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**AUG 31 2004**

ATTORNEY DOCKET: AUS920010181US1

PATENT

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

**IN RE APPLICATION OF:**

**INVENTOR(S):** Dutta, et al  
**APPL. NUMBER:** 09/852,774  
**FILED:** 5/10/2001  
**TITLE:** Application Service  
Provider Upgrades

**GROUP ART UNIT:** 2122  
**EXAMINER:** Michael J. Yigdall

**Docket Number:** AUS920010181US1

I hereby certify that this correspondence is being transmitted by fax to Group Fax Number 703-872-8306, addressed to "Honorable Commissioner For Patents, PO Box 1450, Alexandria, Virginia 22313-1450", on the date set forth below.

Signed:

*Robert V. Wilder*

Name: Robert V. Wilder

Date: August 31, 2004

Honorable Commissioner For Patents  
PO Box 1450  
Alexandria, Virginia 22313-1450

**AMENDMENT**

This Amendment is in response to an Office Action mailed 6/25/2004. The present amendment is submitted in sections, each beginning on a separate page, as follows:

Section I: AMENDMENTS TO THE ABSTRACT

Section II: AMENDMENTS TO THE CLAIMS

Section III: REMARKS